**REFUND POLICY**

**The policy of the** ***Joy Full Zone Sports*** **is to issue no refunds after a child has played in a sanctioned game, attended class or practice. Prior to playing in a sanctioned game, class or practice a refund of the registration fee can be requested excluding the $50 or 45% whichever is chosen for administrative handling fee. Credit for future programs is an option and will hold the value of 100%. The JFZ Sports reserves the right to reschedule activities due to circumstances beyond its control.**

**PRIVACY POLICY**

***Joy Full Zone Sports*** only collects personal information when you request our services and only uses the information collected to provide those services for you. If you choose to make a purchase, you will be asked to provide contact information (such as your name and shipping address) and financial information (such as your credit card number and expiration date). This information is used for billing purposes and to process your order. *Joy Full Zone Sports* handles all of this data with the utmost confidentiality.

**THIRD PARTIES**

Any personal information provided will not be traded, rented, sold or otherwise shared with anyone outside of ***Joy Full Zone Sports***, or used for reasons beyond those contemplated in this statement. From time to time, we may engage third parties to process your information on our behalf; however, none of ***Joy Full Zone Sports*** affiliates (such as our credit card company) have permission to retain, share, store or use personal information for any reason other than providing the requested service.

**SECURITY**

To prevent unauthorized access, disclosure and improper use of your information, we have established appropriate physical, electronic, and managerial safeguards to protect the information we collect in accordance with our privacy policy.

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet." (etc.)

Furthermore, your credit card number, expiration date and CSV code is never stored in our systems.

Our systems are routinely scanned by a third party provider for security vulnerabilities in compliance with the policies of VISA / MASTERCARD.

**TERMS AND CONDITIONS -** ***Joy Full Zone Sports***

**AGREEMENT BETWEEN USER AND** ***Joy Full Zone Sports***.

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**CONTACT US WITH QUESTIONS**

Call us at **201-283-0924** and leave a message if you have any questions. Someone will call you back within 72 hours during the season.